

THE CORPORATION OF THE
CITY OF WINDSOR

DAVID T. FIELDS
FIRE CHIEF

PATRICK R. BURKE
DEPUTY FIRE CHIEF

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FIRE & RESCUE SERVICES

December 20, 2000

Stan Tarnowski
110 Shields Court
Markham, ON
L3R 9T5

Dear Stan:

Just wanted you to know how pleased we are with the performance of F-500.

Our Apparatus and Equipment Services division has experienced no maintenance problems with the product. We have no downtime related to problems with corrosion. We have no coagulation deposits in the inlet filter to the foam pump. These were both serious problems with the other products we used.

On the fireground I cannot say enough about F-500. It is used on every fire. Prior to the complete conversion of our fleet, we had a particularly stubborn fire that was being fought using straight water from an unconverted pumper. Some time after the arrival of the second due pumper (equipped with F-500), the incident commander switched supply pumpers and the results were stark and immediate. The lines now supplied with F-500 extinguished the fire in short order. On another occasion recently, we were engaged in fighting a truckload of stacked tires. F-500 was applied immediately and the fire was extinguished in a fraction of the time that it would have normally taken.

Dave and I are not hesitant to express our positive experiences to others and if anyone out there wants to hear from us first hand, please put them into contact with us.

Have a happy and safe holiday season. I look forward to seeing you in the New Year.

Yours truly,

A handwritten signature in black ink, appearing to read 'Patrick R. Burke'.

Patrick R. Burke,
Deputy Fire Chief